THINK healthcare

Cloud Telephony to make patients & practices smile

Need to improve patient satisfaction?

The Think Healthcare platform will let patients put the phone down & call them back when they reach the front of the queue & you have a free receptionist!
Reduce access inequalities by routing priority patient groups to the front of the queue!

Struggling with IT system performance?

Every Think Healthcare install is custom designed for your practice. Unlike many platforms Think Healthcare won't take bandwidth from your clinical system causing slowdowns, or impacting future performance of patient digital access platforms

Federated working on the horizon?

Think Healthcare can be configured to support cluster federated working, Including MDT staff, central contact list, remote access, & cross organisation triage & hub working

Are surgery budgets tight?

Fully integrated with your clinical system to help receptionists answer more calls in less time.
Supports new QAIF improving access requirements
Improve funding contract scores with custom alerts

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